P. 02

RECEIVED CENTRAL FAX CENTER

MAR 0 9 2004

Appl. No. 09/728,195 Amdt. dated March 9, 2004 Reply to Office Action of December 10, 2003

IN	THE	UNITED	STATES	PATENT AND	D TRADEMARK OFFI	CE

APPLICANT:	ELIZABETH ANN BEAMON)	12/2
SERIAL NO.:	09/728,195)) ART UNIT	2/24/11
PILED:	November 30, 2000) 2643)) EXAMINER:	8/21/09
FOR:	UTILITIES MODULE FOR PROACTIVE MAINTENANCE APPLICATION) Tran, .) Quoc D,	O

I hereby certify that this correspondence is being transmitted to the United States Patent & Trademark Office via facsimile to facsimile

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Applicant respectfully requests entry of the following amendment and remarks contained herein in response to the Office Action mailed on December 10, 2003. Applicant respectfully submits that the amendment and remarks contained herein place the instant application in condition for allowance.